

## IOWA WELLNESS PLAN - 1st QUARTER 2016

### EXCEPTION TO POLICY REQUESTS

MONTH	CATEGORY	STATUS	COUNT
January	Non-Covered Service	Approved	14
		Denied	6
	Pharmacy	Approved	1
		Denied	16
February	Non-Covered Service	Approved	4
		Denied	6
	Pharmacy	Approved	1
		Denied	14
March	Non-Covered Service	Approved	10
		Denied	7
	Pharmacy	Denied	7
TOTAL EXCEPTIONS			86

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### MEMBER APPEALS (Pending)

MONTH	CATEGORY	COUNT
January	Claim	14
	Pharmacy	1
	Contributions/Premiums	5
February	Claim	3
	Pharmacy	1
	Contributions/Premiums	9

March	Pharmacy	6
	Claim	4
	Contributions/Premiums	10

<b>TOTAL APPEALS</b>	<b>53</b>
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